

## Privacy Policy for Holla Workshops

**Last updated:** March 13, 2026

Holla Workshops ("we", "our", or "us") operates the website [www.hollaworkshops.co.uk](http://www.hollaworkshops.co.uk). This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you visit our website.

We are committed to protecting your personal data and respecting your privacy in accordance with applicable data protection laws, including the **General Data Protection Regulation (GDPR)**.

### 1. Information We Collect

We may collect the following personal information when you use our website or book a workshop:

- Full name
- Contact details (such as email address or phone number)

We only collect information that is necessary to provide our services and manage workshop bookings.

### 2. How We Use Your Information

We use the information we collect to:

- Process and manage workshop bookings
- Communicate with you about your booking or enquiry
- Provide customer support
- Improve our website and services
- Maintain internal records

We do not sell, rent, or trade your personal data to third parties.

### 3. Analytics and Website Usage Data

Our website uses **Google Analytics**, a web analytics service provided by Google. Google Analytics helps us understand how visitors use our website so we can improve user experience.

Google Analytics may collect information such as:

- IP address
- Browser type
- Pages visited
- Time spent on pages

This information is collected anonymously and used for statistical purposes.

### 4. Legal Basis for Processing (GDPR)

Under the General Data Protection Regulation (GDPR), we rely on the following legal bases for processing your personal data:

- **Contractual necessity** – to process workshop bookings and provide services
- **Legitimate interests** – to improve our website and services
- **Consent** – where required for analytics or optional communications

## **5. Data Storage and Security**

We take appropriate technical and organisational measures to protect your personal data from:

- unauthorised access
- loss or misuse
- alteration or disclosure

However, no method of transmission over the internet is completely secure.

## **6. Data Retention**

We retain personal information only for as long as necessary to:

- fulfil the purposes outlined in this policy
- comply with legal obligations
- resolve disputes and enforce agreements

## **7. Your Data Protection Rights**

Under the GDPR, you have the right to:

- Access the personal data we hold about you
- Request correction of inaccurate data
- Request deletion of your data
- Object to or restrict certain processing
- Request transfer of your data to another provider (data portability)

To exercise any of these rights, please contact us using the details below.

## **8. Third-Party Links**

Our website may contain links to external websites. We are not responsible for the privacy practices of other websites.

## **9. Children's Privacy**

Our services are not directed at children under the age of 11. We do not knowingly collect personal information from children.

## **10. Changes to This Privacy Policy**

We may update this Privacy Policy from time to time. Updates will be posted on this page with a revised "Last updated" date.

## **11. Contact Us**

If you have any questions about this Privacy Policy or your personal data, please contact us:

Email: [info@hollaworkshops.co.uk](mailto:info@hollaworkshops.co.uk)